

Bank of Palestine Group











INVESTOR PRESENTATION - Q32021



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Hashim Shawa
Chairman
Bank of Palestine Group

"We are proud to say that our banking group was able to maintain both shareholder and stakeholder value at the same footing, throughout its journey, but especially during this pandemic in the year 2020. We have planted deep rooted seeds of trust with our community and we see hope in the resilience this community has shown. We are confident that our customers, our stakeholders and our community will shield us from the economic downturn because of the trust we have built and the values we have displayed during the COVID-19 crisis. Together we shall continue this journey of growing our business, attracting investors and serving our stakeholders".



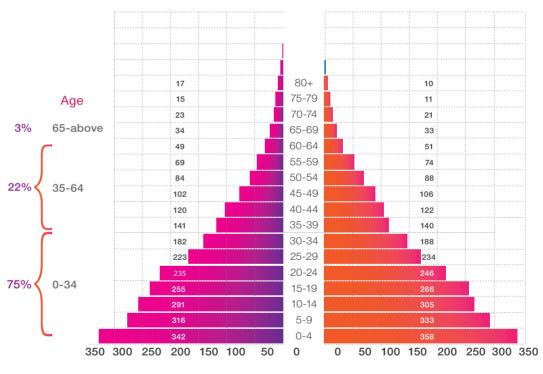
AFD Group's Investment Vehicle - FISEA advised by Proparco invests in BOP

- On September 21, 2021, Bank of Palestine raised its subscribed capital through a special issuance of shares in connection with its earlier agreement with FISEA (the AFD Group Investment Vehicle advised by Proparco) - dated July 15, 2021- whereby FISEA became a strategic partner investing in the Bank.
- Bank of Palestine's new paid up capital is now US\$ 217,433,527 after the issuance of 7,272,727 shares in the name of FISEA.
- Percentage of Shares 3.34%

Palestine Market And Einancial Sector Overview







Female Male

Total Population in Palestine (thousand)



GDP | Capita

2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
2191	2557	2880	3067	3315	3352	3272	3527	3620	3562	3656	3239

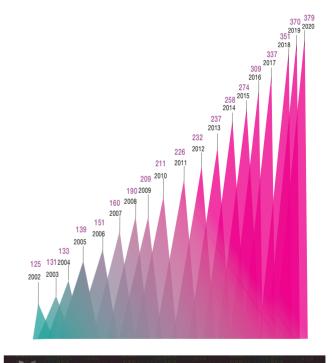
GDP 15.56 Billion (2020)

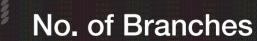
New potential could unleash \$5 billion/ year infusion to GDP according to World Bank estimates



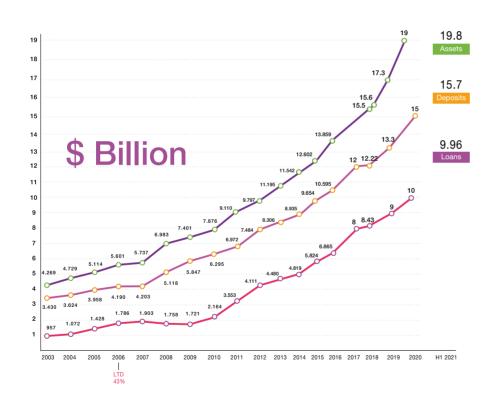
13 Banks Operating in Palestine

Local Banks (7)	Foreign Banks (6)
Commercial Banks (4)	Jordanian (5)
Bank of Palestine (BOP)	Arab Bank
Palestine Investment Bank (PIBC)	Cairo Amman Bank
Al Quds Bank (QUDS)	Jordan Ahli Bank
The National Bank (TNB)	Bank of Jordan
Islamic Banks (3)	The Housing Bank for Trade & Finance
Arab Islamic Bank (AIB)	Other Foreign Banks (1)
Palestine Islamic Bank (ISBK)	Egyptian Arab Land Bank
AL-Safa Bank (SAFA)	









Bank of Palestine Market Share Palestine Exchange

10.13%

Deposits

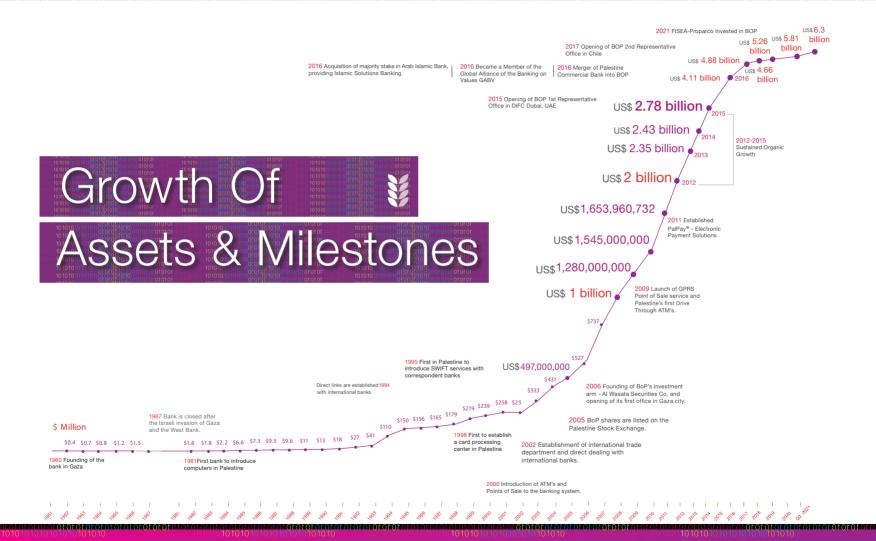


Loans

*33.55%

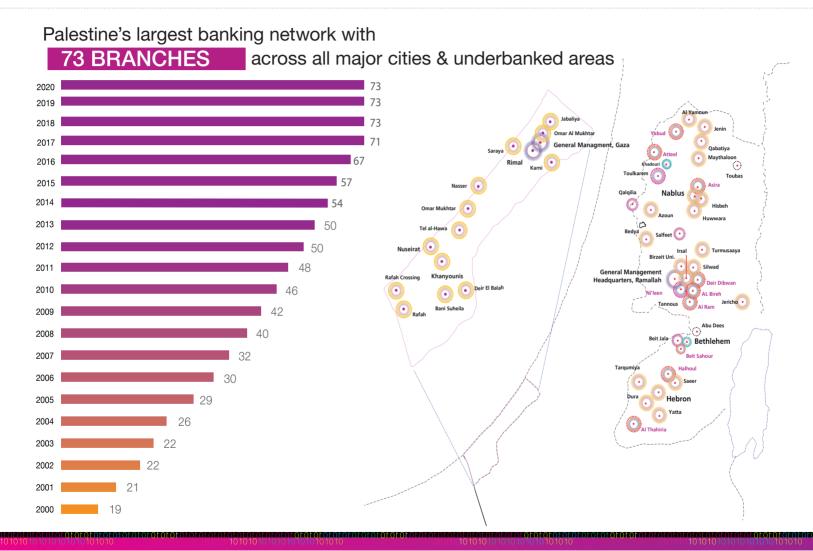
BOP Group





BOP - EXPANSION OF BANKING NETWORK











TRAINING, WORKSHOPS, & NON-FINANCIAL SERVICES

BUSINESS BANKING

RETAIL BANKING

DIGITAL BRANCHES

BOP - RAMALLAH GENERAL MANAGEMENT HEADQUARTERS

BOP - BETHLEHEM FLAGSHIP BUILDING

BOP - JERICHO FLAGSHIP BUILDING



Dubai International Financial Center (DIFC) 2015



Representative Office Chile 2017

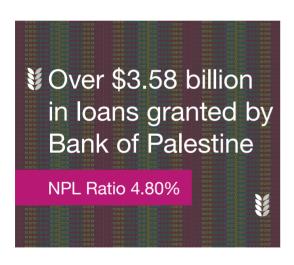


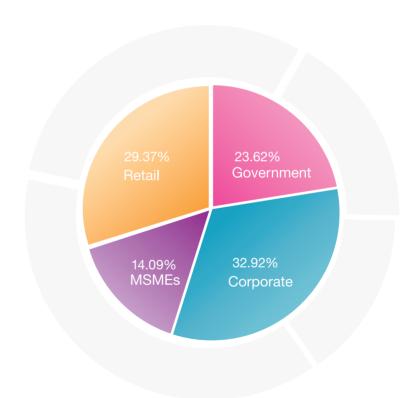
REPRESENTATIVE OFFICE SERVICES:

- FINANCIAL ADVISORY SERVICES.
- INVESTMENT ADVISORY SERVICES.
- NETWORKING AND RELATIONSHIP MANAGEMENT AMONG DIASPORA PALESTINIANS.
- FACILITATION OF FINANCIAL SERVICES IN PALESTINE (ACCOUNT OPENING, FIXED TIME DEPOSITS AND CREDIT CARDS).
- MORTGAGE LOANS AND OTHER LOANS IN PALESTINE.
- TREASURY SERVICES AND CUSTODY SERVICES FOR INVESTMENTS IN THE PALESTINE STOCK EXCHANGE (PEX).



Diversified Loan Portfolio Q3 2021







Largest SME Portfolio in Country



Specialized teams and programs servicing Micro, Small, & Medium Sized Enterprises (MSMEs)









More partnerships with local and international organizations focusing on enhancing and empowering women.

Falestineya Women inclusion program:

- 14,000 Female Beneficiaries 1,000 sessions
- 151 Mini MBA Women Graduates

Felestineya program develops products and services to serve women through:

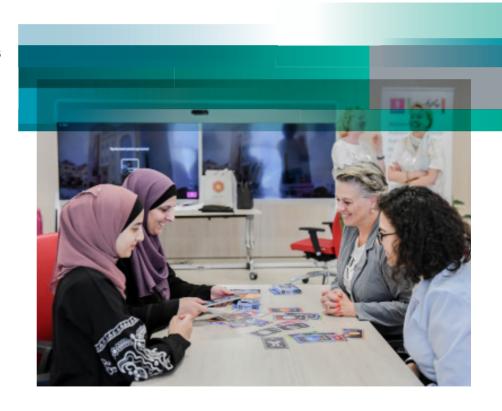
Financial Products:

- Felestineya Collateral-Free Loan for Women
- Felestineya Business Gold Loan for Women
- Felestineya Personal Gold Loan for Women

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Non-Financial Services:

- Banking Literacy Sessions
- Felestineya Mini-MBA Graduates
- Networking
- Business Consultation





Mobile Bank

Serving 50 % unbanked population in Palestine in rural areas





New POS Machine with Mobile QR Code

- Digital Banking
- ➤ Mobile Banking e-Bank
- ➤ Cards
- > E Commerce
- > Cyber Security



Online Banking















BOP - SUSTAINABILITY STRATEGY





Green Loans

BOP created a distinctive programme entitled Green Loans to enable residents of rural areas to invest in renewable access to energy and resources such as:

- Solar Energy
- Greywater Recycling
- Rainwater Harvesting
- Other environmentally friendly projects

A holistic sustainability strategy:

- · Promoting Sustainable Finance
- · Developing a Sustainable Economy
- · Gender Inclusion
- · Investing in Youth
- BOP A Sustainable Business
- · Corporate Social Responsibility (CSR)

We contribute 5% of our annual profits towards CSR

We hire 6% of all staff – Persons with Disabilities





































BOP achieved a score card of B+ in its committment to real economy and values

INTERNATIONAL MULTILATERAL DEVELOPMENT BANKS (MDBs)



>	International Finance Corpc WODI D BANK COOLID	Subordinated Loan Advisory
>	European Bank for Reconstruction and Development	SME, Women in Business Loans
>	PROPARCO GROUPE AFD	Equity Partner, SME, Green Loans
>	European Investment Bank	SME, Loan guarantees
>	Middle EastInvestment Initiative	Loan guarantee program
>	KFW IPEX-Bank Bank aus Verantwortung	Loan guarantees
>	ARAB FUND FOR ECONOMIC & SOCIAL DEVELOPMENT	SMEs loans
>	ISDB	Housing loans











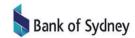
















































BOP - MEMBERSHIPS & RECOGNITIONS





















Bank of the Year for Financial Inclusion



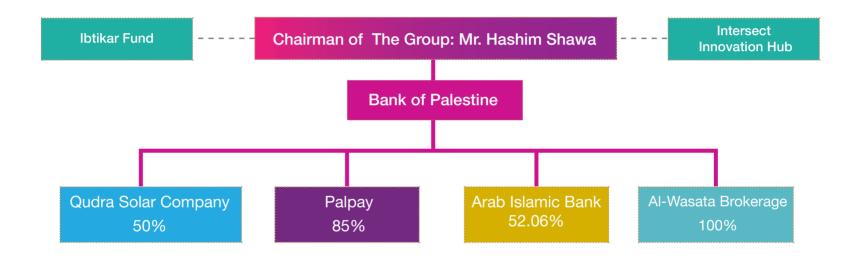














ARAB ISLAMIC BANK (AIB), is the latest subsidiary addition to Bank of Palestine Group, and in essence is the Islamic banking arm for Bank of Palestine, allowing it to provide with its 28 branches Islamic Banking solutions to a growing segment of customers requiring such sharia' compliant solutions. The bank has assets of USD 1,747,831,990 with net profits in Q3 2021 of USD 9,719,303.







- PalPay® Palestine Payments The leading payment platform company in Palestine.
- Ability to pay all bills through over 6,000 POS machines.
- Over ILS 1 Billion in payment transactions.
- PalPay E-Voucher and cash assistance Platform won the first place in the Citi Tech for integrity challenge; a global competition among 2000 international companies.

PALPAY E-WALLET

First E-wallet in Palestine







Targeting the unbanked



BANK OF PALESTINE GROUP COMPANIES - ALWASATA









Al-Wasata Securities has been one of the fastest growing brokerage companies in Palestine, playing a major role in the acquisition of new investors into the Palestinian market, and adding new markets to its dealing platform. The company is continuously committed to provide the latest technologies, noting that the company has launched its mobile trading application where it enables its clients to trade in the local, regional, and US markets via one platform, making Al Wasata Securities Co. the first broker in Palestine to provide us a service. The company's Trading volume is around \$79 million in the local, regional and US markets, more than USD 450 Million assets under management, as well as having the highest registered capital between the Palestinian brokerage firms being USD 5 million.

BANK OF PALESTINE GROUP COMPANIES- QUDRA



Qudrafor Renewable Energy Solutions

Qudra for Energy solutions is a joint venture between NAPCO and Bank of Palestine Group, to provide renewable energy solutions with the highest specifications quality at international standards, Qudra will enhance the founder's joint values of sustainability. Qudra seeks to achieve sustainable development by diversifying local electrical energy production sources reducing the import of electrical energy from abroad, working with all local and international partners in the energy sector.



Target capacity of 100mw





Intersect Innovation Hub (IIHO) is a Palestinian non-profit established in 2020 with the aim of supporting the innovative ecosystem. In particular, Intersect focuses on Fintech, Digital Innovation, Social entrepreneurship, and the Fourth Industrial Revolution (4IR). To accomplish this mission, Intersect provides entrepreneurs with a range of services to enable them to thrive; including dynamic workspaces, business support services, exposure and access to local and international networks, tailored financial solutions, and connections to investors.

Intersect at a Glance

- Not for Profit Organization
- Local Branches: Ramallah, Nablus
- Future Gaza, Jerusalem
- Leverages Bank of Palestine's international and regional networks
- Supports the Palestinian Technology Ecosystem
- Focuses on Fintech, Digital Innovation, Social Entrepreneurship, and 4IR
- Aims to create synergy between ecosystem stakeholders

STARTUP IN RESIDENCE (STIR) PROGRAM

The Startups in Residence (STIR) program aims to establish connections between solution-driven startups and the private sector, government agencies, and development financial institutions, allowing for collaboration towards the development of custom solutions that address real challenges and the growth of these startups.

What we offer:

- Dynamic and accessible workspaces
- Business support services
- Networking opportunities
- Connections to Investors
- Peer-to-peer mentoring
- Tailored financial solutions

PARTNERSHIPS

GAZA SKY GEEKS: MENTORSHIP, PARTNER IN RESIDENCE, SPACE FACILITIES

GLOBAL ENTREPRENEURSHIP WEEK
BUILD PALESTINE -SOCIAL ENTREPRENEURSHIP PLATFORM





Ibtikar Innovation Fund

- Ibtikar Fund, Palestine's only active investor in startups, is an early stage venture capital fund of which Bank of Palestine was the anchor investor and limited partner.
- Ibtikar continued to make a strong impact in the Palestinian entrepreneurial ecosystem by investing in the top Palestinian tech startups. Ibtikar provides the funds with hands-on support necessary for such startups to expand, within and outside Palestine.
- Several of Ibtikar investments reached major revenue milestones, raised money from international investors (many of whom are investing in Palestinian startups for the first time), and won many regional and international awards and competitions. New Ibtikar's companies span several sectors, including marketing technology financial technology, real estate, health and wellness, and e-commerce.
- Ibtikar's portfolio companies have created over 250 employment opportunities for highly-skilled Palestinians, nearly %30 of whom are women, and over %50 of whome are under the age of 30.
- In 2020, Ibtikar will be raising its second fund, in order to build on this momentum and continue to support the most promising Palestinian tech startups.
- World Bank President Malpass, presented Ibtikar Fund with an award recognizing its role in advancing Palestinian innovation and job creation for youth and women in Pal estine.

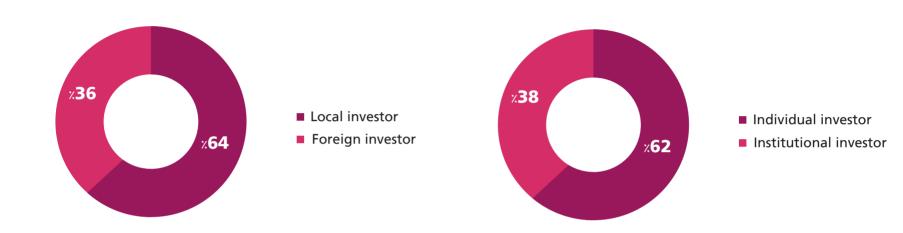
Investments in Ibtikar Companies:

Ibtikar Fund portfolio company, Gamiphy, had secured a six-figure pre-series A investment round.

- Gamiphy offers businesses with plug and play tools that empower their strategies in different verticals, such as customer acquisition and loyalty, customer engagement through games, and workforce management and motivation through gamification.
- Ibtikar Fund portfolio company, Receet, secured a six-figure, pre-series A investment round.

BOP - SHAREHOLDING STRUCTURE





Number of shareholders 4,712

Overview¹

Listed on Palestine Stock Exchange Symbol: BOP, ISIN: PS1004112600 Market Capitalization: \$ 428,344,048 Number of issued shares: 217,433,527

Stock Price: \$ 1.97 EPS: \$ 0.19

EPS - Annualized: \$0.25

¹Based on closing price as of Sep. 30, 2021 and Q3 - 2021 financial results.

Major Shareholders as of Dec. 2, 2021	PERCENTAGE
Al Muhalab Real Estate Kuwaiti Co.	7.15%
Palestinian Pension Agency	4.09%
Bop Employee Pension Fund	4.07%
Hashim Hani Shawa	3.97%
*New Institutional Shareholder FISEA The AFD Group Investment Vehicle advised by Proparco	3.34%

BOP GOVERNANCE - COMPLIANCE & AML



- Bank of Palestine has a dedicated Compliance and AML Department, recently underwent review by international firm Deloitte
- Compliance and AML are independent and reports to the Board Audit Committee.
- Bank of Palestine is in compliance with Local AML and CFT regulations working with the Palestinian Monitory Authority (PMA) and Financial Follow Up Unit (FFU).
- New AML and CFT law signed by the president in December 2015. For the first time the Palestinian law addresses combating financing of terrorism.
- A presidential decree concerning the enforcement of UN security council resolutions.
- **>** Bank of Palestine is in compliance with International AML and CFT regulations and Standards.
- Bank of Palestine as part of its compliance adheres to all correspondent banks' lists including United Nation list, Israeli list ,OFAC, EU regulations and other international lists.
- AML and CFT program is continuously updated through technology and training, investing in system using AI to detect suspicious transactions.
- Adhering to a strict policy on updating clients data on a regular basis.
- Using advanced AML systems for monitoring accounts and clients transactions to detect any potential suspicious transactions.
- ➤ All of our employees get intensive training in AML and CFT on a yearly basis.

ENHANCED AML/CFT COMPLIANCE - INTERNATIONAL STANDARDS

Letter From Deloitte



Deloitte

Our Reference: Project Sarab

<u>Subject</u>: Confirmation of the implementation of the recommendations regarding strengthening Bank of Palestine's Anti Money Laundering ('AML) / Counter Financing of Terrorism (CFT) framework

23 February 2021

Mahmoud Shawa Chief Executive Officer Bank of Palestine P.O. Box 471 Ramallah Palestine Dear Mr Shawa

This letter is to confirm that Bank of Palestine ("BOP") has addressed the recommendations in line with the agreed implementation plan to strengthen its Anti Money Laundering ('AML) / Counter Financing of Terrorism (CFT) framework.

BOP engaged Deloitte as per the contract dated 26 December 2019 to 'Support BOP in strengthening the AML / CFT policies and procedures (Phase 1)' and the addendum to the contract dated 4 February 2020 to 'Support BOP with the implementation of selected recommendations (Phase 2)'.

During Phase 1, Deloitte conducted an independent assessment of BOP's AML/CTF program and identified areas of improvements after which we agreed an Implementation Plan with BOP in line with local regulatory requirements, international guidelines, such as: FATF 40 Recommendations, Basel Committee AML/CFT guidelines, Wolfsberg Principles and leading industry practices.

During Phase 2 we validated BOP's implementation of the recommendations, as follows:

[A] Deloitte assisted in the implementation of the following recommendations for BOP which are confirmed as completed and approved in line BOP's approval processes as of 31 January 2021:

- 1. AML / CFT Policy (documented and approved);
- 2. Customer Risk Assessment Methodology (documented and approved);
- Enterprise wide Financial Crime Risk Assessment Methodology (approved and implemented by BOP);
- 4. Internal Suspicious Transaction Reporting Process (process manual documented and approved);
- 5. Sanctions Screening Process (process manual documented and approved);
- Transaction Monitoring Optimization (Document listing additional scenarios to detect red flags not detected by existing scenarios and identifying changes to the parameters of existing scenarios); and
- 7. AML/CTF Training presentation (documented).

3] Following recommendations have been reported to Deloitte as implemented by BOP*

- 1. Update of Board Auditing Committee Charter (charter documented and approved);
- Update of existing Anti Bribery and Corruption and Whistleblowing Policy (policy manual documented and approved);
- 3. Update of existing Risk Management Policy (policy documented and approved);
- 4. Customer On-boarding Procedures (procedure manual documented and approved);

- 5. Customer Exit Processes (process manual documented and approved);
- Update Money Laundering Reporting Officer (MLRO) Report (identifying key financial crime risk metrics to be reported to the Board) (documented);
- 7. Update Internal Audit Report to the Board (documented);
- 8. Update of the Core Banking System to capture and retrieve relevant customer information (System updated):
- Update of the Sanctions Screening System to include name screening to identify Politically Exposed Person(s) (System updated
- 10. Appointment of the Deputy MLRO (Appointed).

*In order to validate the implemented recommendations, we followed this approach:

- Review activities performed against each finding/gap in order to identify the progress made by BOP;
- Collect evidence from BOP on the implemented recommendations to ensure that they were in line with local regulations and industry standards;
- Agree next steps with BOP for recommendations (if any) that were not implemented in line with local regulations and / or industry standards; and
- d. We did not conduct any system testing and have relied on BOP to provide us with evidence on the implementation of the recommendations.

[C] The following recommendations are in progress and are expected to be completed by 31 March 2021

- AML / CTF Periodic Testing The testing methodology was approved by the Board. The testing outcome needs to be approved by BOP's Senior Management; and
- Know Your Customer Remediation and File Review Deloitte has reviewed a random sample 25
 updated Retail customer files. BOP had proved Corporate customer files and our review is
 expected to be completed by February 28, 2021.

I want to take the opportunity to congratulate BOP on the significant progress made in strengthening its AML / CFT framework, please keep it up.

Yours faithfully

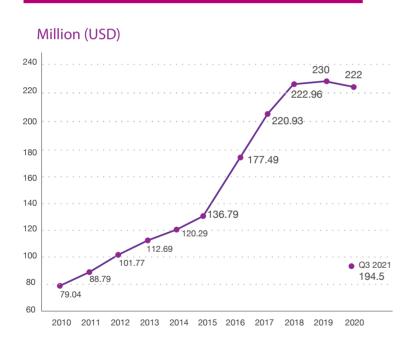
Ralph Stobwasser Partner | Forensic

For and on behalf of Deloitte Professional Services (DIFC) Limited

BANKOF PALSTRES FINANCIAL FIGERS

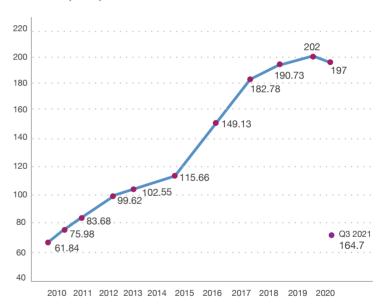


Total Revenue



Net Interest & Commissions Income

Million (USD)



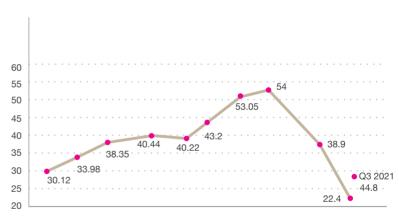


Profit Before Tax



Net Profit

Million (USD)

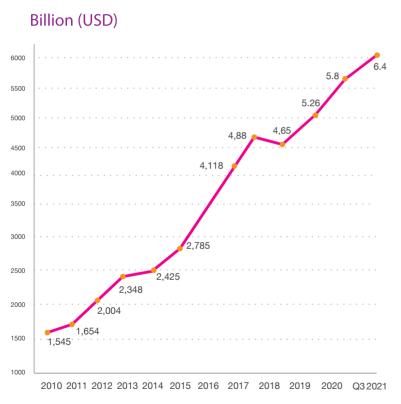


2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020

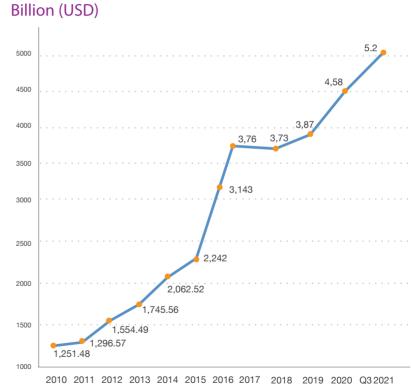
BOP - KEY PERFORMANCE INDICATORS



Assets



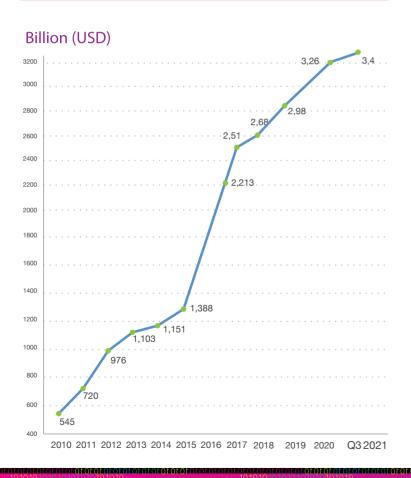
Customer Deposits



BOP - KEY PERFORMANCE INDICATORS

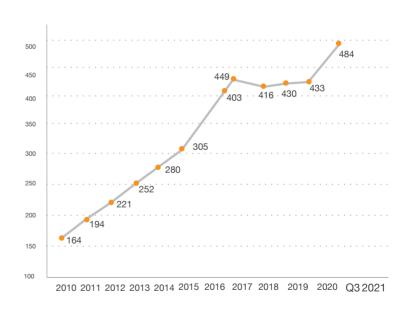


Net Loans



Shareholders' Equity

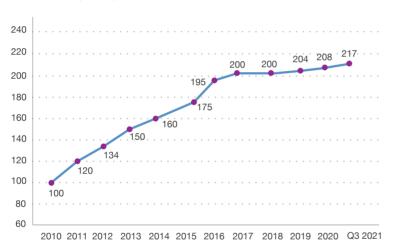
Million (USD)



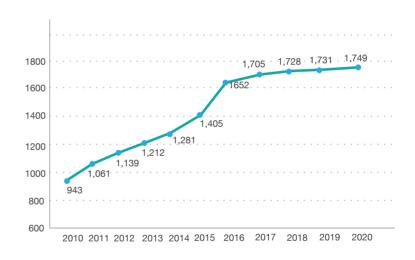


Paid-Up Capital

Million (USD)



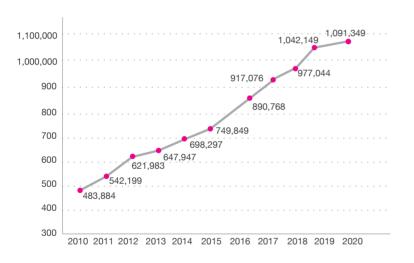
No. of Employees



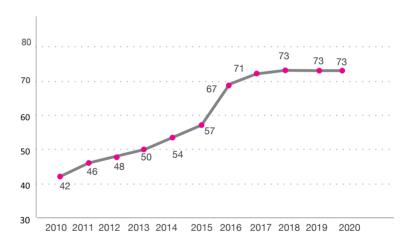
BOP - KEY PERFORMANCE INDICATORS



No. of Customers



No. of Branches



BOP - PRELIMINARY KEY PERFORMANCE INDICATORS - Q3 2021



ROA- Annualized (%)	0.93%
ROE-Annualized(%)	12.35%
Net Interest, Financing, Investment and Commissions Income/Total Revenues (%)	84.70%
Cost to income(%)	66.38%
Market Share - Deposits (%)	32.42%
Market Share - Net Loans (%)	33.55%
NPLs (%)	4.61%
Net Loans to Deposits (%)	64.74%
Capital Adequacy (%)	15.34%
Stage 3 - Coverge Ratio (%)	63.62%
Cash Dividend yield (%)	2.03%
Book value (\$)	\$1.95
Earnings Per Share (EPS)	\$0.19
PE Ratio (x)	10.37x
Price to Book Value (x)	1.01x

BOP - INVESTOR RELATIONS- CORPORATE ACTIONS AND DIVIDENDS



C.A. Type	Announcement Date/AGM Date	Dividend Date	Dividend Payment Date	Outstanding Shares Before C.A.	Cash Dividends- USD	No. of New Shares	Outstanding Shares After C.A.	% of Dividends
				2021				
* Special Issuance	21/09/2021	21/09/2021		210,160,800		7,272,727	217,433,527	
Stock Dividend	31/03/2021	18/04/2021	18/04/2021	208,080,000		2,080,800	210,160,800	1%
Cash Dividend-USD	31/03/2021	01/04/2021	01/04/2021		8,323,200		208,080,000	4%
				2020				
Stock Dividend	26/03/2020	29/04/2020	29/04/2020	204,000,000		4,080,000	208,080,000	2%
Cash Dividend-USD	26/03/2020	29/03/2020	29/03/2020		16,320,000		204,000,000	8%
				2019				
Stock Dividend	28/3/2019	7/4/2019	7/4/2019	200,000,000		4,000,000	204,000,000	2%
Cash Dividend-USD	28/3/2019	31/3/2019	31/3/2019		23,000,000		200,000,000	11.5%
				2018				
Cash Dividend-USD	29/3/2018	1/4/2018	1/4/2018	200,000,000	27,000,000		200,000,000	13.5%
				2017				
Stock Dividend	6/4/2017	16/4/2017	16/4/2017	195,008,685		4,991,315	200,000,000	2.56%
Cash Dividend-USD	6/4/2017	6/4/2017	9/4/2017		20,359,814		195,008,685	10.44%
				2016				
Stock Dividend	25/3/2016	4/4/2016	4/4/2016	175,000,000		10,000,000	185,000,000	5.71%
Cash Dividend-USD	25/3/2016	25/3/2016	27/3/2016		18,000,000		175,000,000	10.29%
		ı		2015				
Stock Dividend	4/24/2015	5/3/2015	5/3/2015	160,000,000		15,000,000	175,000,000	9.375%
Cash Dividend-USD	4/24/2015	4/26/2015	4/26/2015		19,200,000		160,000,000	12%
				2014				
Stock Dividend	4/25/2014	5/4/2014	5/5/2014	150,000,000		10,000,000	160,000,000	6.66%
Cash Dividend-USD	4/25/2014	4/27/2014	4/27/2014	0010	12,500,000		150,000,000	8.33%
Ota ala Disialara d	4/00/0040	F/F/0010	F/0/0010	2013		10,000,000	150,000,000	11.040/
Stock Dividend	4/26/2013	5/5/2013 4/28/2013	5/2/2013 5/2/2013	134,000,000	10.050.000	16,000,000	150,000,000	11.94%
Cash Dividend-USD	4/26/2013	4/20/2013	0/2/2013	2012	10,050,000		134,000,000	7.50%
Stock Dividend	4/27/2012	4/29/2012	5/2/2012	120,000,000		14,000,000	134,000,000	11.66%
Cash Dividend-USD	4/27/2012	4/29/2012	5/2/2012	120,000,000	9,000,000	14,000,000	120,000,000	7.50%
Casi i Dividei id-USD	4/21/2012	4/29/2012	3/2/2012		9,000,000		120,000,000	1.5070

^{*} The Bank has increased its paid up capital to USD 217.4 million through a private placement with FISEA - the AFD Group Investment Vehicle advised by Proparco. FISEA is now a strategic partnership and shareholder of Bank of Palestine with an ownership of 3.34%.

www.bop.ps/en/ir



FOR FURTHER INFORMATION PLEASE CONTACT

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