

Corporate Social Responsibility 2024 Report



Bank of Palestine Group places great importance and special attention on community investments. The Bank has continued its support for various sectors in partnership with local and international civil society organizations, including education, environmental protection, entrepreneurship, culture, and sports. However, humanitarian interventions accounted for the largest share in 2024 due to the emergency conditions the country experienced.

The Bank has been committed to reaching all segments of society through its initiatives and ongoing support, including women, children, youth, and persons with disabilities.

Adopting the Sustainable Development Goals (SDGs)

Based on its development of a sustainability strategy and policy, and the integration of social responsibility within its overarching vision for sustainability, the Bank has made the elevation and achievement of the Sustainable Development Goals (SDGs) one of its core focus areas. Accordingly, the Bank channels and manages its contributions systematically by assessing the social and environmental impact of its initiatives to ensure a lasting and positive effect.



10 REDUCED INEQUALITIES



















6 CLEAN WATER AND SANITATION

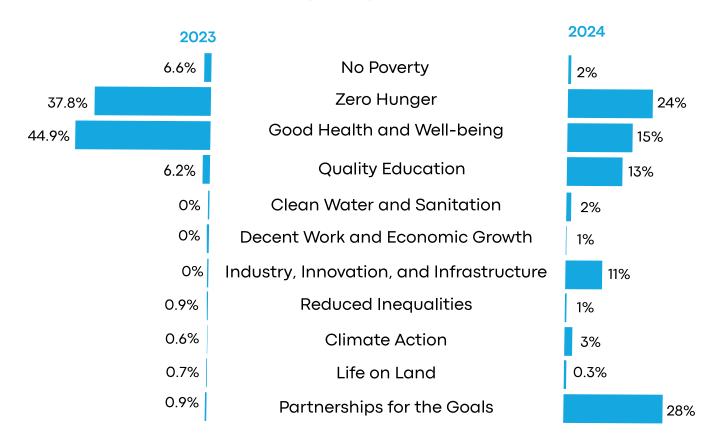








Distribution of Community Contributions According to the Sustainable Development Goals (SDGs):

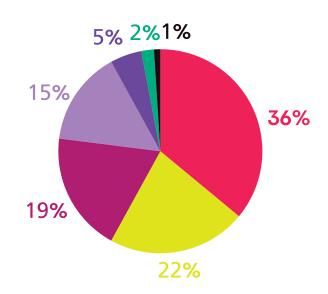


We aim through our strategy to support all Sustainable Development Goals in a balanced manner. However, the difficult circumstances imposed by the war on the Gaza Strip required us to realign our priorities to meet the urgent needs of our community. In 2023, priorities and needs shifted significantly, with Goal 2 (Zero Hunger) and Goal 3 (Good Health and Well-being) accounting for approximately %83 of the budget, due to the critical necessity of humanitarian interventions in Gaza.

In contrast, during 2024, we increased our interventions across most of the other goals.

Contribution by Sector – Distribution According to the Social Responsibility Budget:

- Humanitarian Interventions
- Health
- Education and Entrepreneurship
- Economic Development and Empowerment
- Culture and Arts
- Environment
- **■** Sports



Total Contributions

\$4,306,946.89 Total contributions made by Bank of Palestine to social responsibility initiatives in 2024

By the Numbers: Humanitarian and Relief Efforts in 2024



30 local and international partner organizations



20,000 orphans sponsored through the Noor Orphan Care Program



478,404 direct beneficiaries



1,450,500 meals provided with the Bank's support

"Noor" Orphan Care Program

Launched by Bank of Palestine in partnership with Taawon (Welfare Association), the "Noor" Program aims to provide care for 20,000 orphans in Palestine. The Bank has committed to supporting this program over a period of 18 years.

NOOR
Gaza Orphans
Care Program

First-year interventions of the program included:

- Provision of humanitarian needs
- Delivery of healthcare services
- Psychological support and protection

Humanitarian and Relief Interventions in Palestine

Distribution of food and vegetable packages to **9,950 beneficiaries**



Eid gifts distributed to **2,000 children**



Drinking water distributed to families, benefiting **45,300 individuals**



 Recreational and psychosocial support activities for children and women, benefiting
 7,000 individuals



 Health packages distributed to families, benefiting



A comprehensive humanitarian and relief response benefited approximately 18,000 individuals, and included:

- Support for communal kitchens, reaching 14,500 people

 Distribution of food parcels to underprivileged families in cities including Jenin, Tulkarem, and Jerusalem, reaching approximately 2,360 families



 Distribution of cash coupons to 585 beneficiaries across various regions in Palestine

Empowering the Health Sector

In partnership with Augusta Victoria Hospital, a diabetes prevention campaign was launched titled
 "Balanced Lifestyle for Better Health", which included visits to around 40 locations, reaching 2,416 individuals



- Healthcare services provided to 16,000 children as part of the "Noor" Orphan Care Program
- Support for establishing a nursing laboratory in partnership with Palestine Polytechnic University, benefiting
 400 students
- Support for children with cancer and kidney diseases at the Augusta Victoria Hospital in partnership with Lions
 Club Jerusalem
- Provision of 20 health units in displacement centers to help ensure a healthy environment for 5,000
 beneficiaries

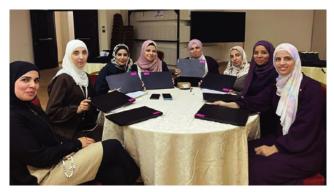






Support for Education and Entrepreneurship

- Scholarships granted to Palestinian university students in Lebanon refugee camps, benefiting about
 80 students annually
- Support provided to Teach for Palestine Association, enabling it to train 22 female teachers



- Implementation of an "Educational Tent" initiative in one of the displacement centers in Deir Al-Balah, targeting
 50 children to reintegrate them into the school environment
- Educational grants through Rasheed Arikat Foundation for 20 students at Birzeit and Abu Dis Universities
- Support for the 12th Palestinian Model United Nations (PalMUN) Conference, involving 600 students from various

schools



- Partnership agreement signed with the Palestinian-Indian Techno Park to support sustainable environmental projects
- Support for youth initiatives in partnership with Intersect Association, benefiting 410 individuals and contributing to the creation of 50 job opportunities

Our Culture, Our Identity

- Continued support for the activities of the Palestinian Museum for the sixth consecutive year
- Continued support for El Funoun Palestinian Popular Dance Troupe programs





Economic Development and Empowerment

- Support for Sunbula Association in Jerusalem to help women launch small businesses
- Provision of vocational training grants for 24 students, including people with disabilities, in partnership with
 YMCA Jerusalem, aiming at economic empowerment
- Support for Ruwwad Organization to train 70 women from villages west of Ramallah



Environmental Engagement

- Support for the Queen Bee Production Laboratory, including purchasing specialized equipment to improve bee
 breeding and enhance honey production for approximately 150 beekeepers
- Support for the Local Conference of Youth on Climate Change (LCOY), benefiting more than 300 participants



- Establishment of an educational garden at Freres School in Bethlehem, benefiting 1,170 students
- Partnership with Ramallah Municipality to support environmental projects



Sports for Better Health

Support for the Palestinian Special Olympics Committee, which provides sports activities for individuals

with intellectual disabilities, benefiting 1,200 athletes



Support for sports activities led by the Palestinian Paralympic Committee, benefiting approximately
 450 athletes with physical disabilities







In-Kind Donations

- In line with its sustainability strategy and in an effort to reduce its carbon footprint, the Bank has committed to donating reusable assets instead of destroying or selling them
- In 2022, the Bank launched an initiative to donate unused furniture, equipment, and electronics to local community institutions, after confirming their good condition and usability
- In 2024, approximately **213 items** were donated to 5 institutions across various sectors and regions in Palestine, including public and private sector entities







